

# CLAIM FORM

## 1-800-348-4489

8:15 A.M. to 4:30 P.M.  
Eastern Standard Time  
Toll Free Claims Number

Has a claim been filed before? Yes  No

### This claim is for:

- Accident
- Individual Disability Income
- Hospital Income
- Sickness
- Group Voluntary Disability



**AMERICAN HERITAGE LIFE**  
A member of the Allstate Group

The furnishings of this form, or its acceptance by the Company as proof, must not be construed as an admission of any liability on the part of the Company, nor a waiver of any of the conditions of the insurance contract.

This report is to be returned to our office at the end of each 30 days disability or immediately if you have returned to work.

## PLEASE PRINT CLEARLY AND COMPLETE FORM ENTIRELY IN ORDER TO AVOID A DELAY IN THE PROCESSING OF YOUR CLAIM.

### A POLICYHOLDER

Policy Number: \_\_\_\_\_ Present Occupation: \_\_\_\_\_

Employer Name (Company/Address) \_\_\_\_\_

1. Name: First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_  
Social Security Number \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_  Male  Female
2. Work Number: ( ) \_\_\_\_\_ Average Monthly Earnings: \_\_\_\_\_

### PATIENT

3. Name: First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_
4. Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Age \_\_\_\_\_  Male  Female
5. This person is your \_\_\_\_\_ (example: self, wife, son, etc.) Is he/she a full-time student?  Yes  No

**Please attach itemized bill(s), including date of service(s), diagnosis code(s), procedure code(s) and charge(s)**

### B

6. What sickness or injury are you claiming? \_\_\_\_\_
7. List all doctors who have treated you for this condition: Name/Address - \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ Phone number: \_\_\_\_\_
8. Have you received treatment, medication or advice from a doctor in the past for this or a similar condition? \_\_\_\_\_ Date: \_\_\_\_\_  
Name: \_\_\_\_\_ Address: \_\_\_\_\_
9. Phone number: ( ) \_\_\_\_\_

### IF ACCIDENTAL INJURY

10. (A) Date injured \_\_\_\_\_ (B) Where did it happen? \_\_\_\_\_ (C) Time of accident \_\_\_\_\_  a.m.  p.m.
11. (D) Tell us exactly how your accident happened: \_\_\_\_\_  
\_\_\_\_\_
12. (E)  on the job  \_\_\_\_\_ off the job (F) \_\_\_\_\_ Did your injuries occur while you were working for pay or profit? \_\_\_\_\_

**If yes, please include a copy of your workers compensation earnings.**

### C

13. Dates unable to work: \_\_\_\_\_  a.m.  p.m. to \_\_\_\_\_  a.m.  p.m.
14. Dates confined to your house \_\_\_\_\_  a.m.  p.m. to \_\_\_\_\_  a.m.  p.m.
15. Have you returned to your main (or principal) duties? Date returned part-time \_\_\_\_\_ Date returned full-time \_\_\_\_\_
16. Are you receiving Disability Benefits (Salary Continuation or Sick Pay) from any other source? If "yes," from who? \_\_\_\_\_  
Please submit a copy of your payment statement with this form.

**Important: To avoid delay, please sign authorization below.**

**Note: Due to Internal Revenue Service requirements concerning social security number verification and backup withholding requirements, this form is required to be completed prior to claim payment. Remember, it is a crime to fill out this form with facts you know are false or to leave out facts you know are relevant and important. Check to be sure that all information is correct before signing.**

1. Section 125: Were the premiums for your **disability income policy** paid with pre-tax dollars under a Section 125 Plan?  Yes  No *(if in doubt - please ask your employer)*

1a. Federal law requires us to send to the Internal Revenue Service a percentage of any income you may be entitled to unless you certify under penalties of perjury that you have shown your correct Social Security Number and you have not been notified that you are subject to any Internal Revenue Service backup withholding order.

Under penalties of perjury, I certify that:

1. The Social Security Number shown in line (1) is correct, and
2.  I have  I have not been notified by the Internal Revenue Service that I am subject to backup withholding order.

I hereby authorize any licensed physician, medical practitioner, hospital, clinic, or other medically related facility, insurance company or other organization, institution or person that has any records or knowledge of me (or my dependents) to give such information to American Heritage Life Insurance Company or its designee. A photographic copy of this authorization shall be as valid as the original, regardless of date signed.

Sign here \_\_\_\_\_  
Claimant

Date: \_\_\_\_\_  Check here if address is new

Street Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

State: Zip: \_\_\_\_\_

Telephone number ( ) \_\_\_\_\_

# ATTENDING PHYSICIAN'S STATEMENT

**INDIVIDUAL INSURANCE for:**  Accident  Individual Disability Income  Sickness  Group Voluntary Disability  Hospital Income

Patient's Name \_\_\_\_\_

Age \_\_\_\_\_

1. Diagnosis: (Describe complications if any) Is condition due to pregnancy?  Yes  No. \_\_\_\_\_

If "yes," what was approximate date of commencement of pregnancy? Date - MO/DAY/YR: \_\_\_\_\_

2. When did symptoms first appear or accident happen? Date - MO/DAY/YR: \_\_\_\_\_

3. When did patient first consult you for this condition? Date - MO/DAY/YR: \_\_\_\_\_

4. Has patient ever had same or similar condition? (If "yes," state when and describe)  Yes  No \_\_\_\_\_

5. Describe any other diseases or infirmity affecting present condition. \_\_\_\_\_

6. Nature of surgical or obstetrical procedure, if any (describe fully). \_\_\_\_\_

Charge for this procedure and where performed? \$ \_\_\_\_\_ Date - MO/DAY/YR: \_\_\_\_\_

If in hospital,  in patient  outpatient

7. Is patient still under your care for this condition?  Yes  No

If discharged give date \_\_\_\_\_ Date - MO/DAY/YR: \_\_\_\_\_

8. If patient hospitalized, give name and address of hospital.

Hospital: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

Date admitted - MO/DAY/YR: \_\_\_\_\_ Date discharged - MO/DAY/YR: \_\_\_\_\_

9. How long was or will patient be continuously totally disabled (unable to work) From Date - MO/DAY/YR: \_\_\_\_\_ through \_\_\_\_\_

10. If still disabled, when do you expect patient to resume full duties? \_\_\_\_\_

11. Is condition due to injury or sickness arising out of patient's employment?  Yes  No

If "yes," explain. \_\_\_\_\_

12. Name and address of referring physician if any

Name \_\_\_\_\_ Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

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## EMPLOYER'S STATEMENT

1. I hereby certify that \_\_\_\_\_ did not perform any part of his/her work from, \_\_\_\_\_  
to, \_\_\_\_\_

2. When recovered, will he/she resume work? \_\_\_\_\_ If not why? \_\_\_\_\_

3. Is this a Workers' Compensation case? \_\_\_\_\_ Date Worker's Compensation benefits began \_\_\_\_\_

Name of Company \_\_\_\_\_

4. Section 125: Were the premiums for our disability income policy paid with pre-tax dollars under a Section 125 Plan?  Yes  No

Remarks \_\_\_\_\_

Name of Employer \_\_\_\_\_ Date \_\_\_\_\_ Address \_\_\_\_\_

By \_\_\_\_\_ Official Position \_\_\_\_\_ Telephone number ( ) \_\_\_\_\_